

# Patient Safety and Clinical Quality Update

- Joint Commission Readiness

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# Focused Standards Assessment (FSA)

- ❑ The focused standards assessment (FSA) is a self assessment tool that we utilize to help us sustain the standards of compliance.
- ❑ Chapter leaders rigorously review each area for weakness/vulnerability, and identify data that demonstrates compliance.
- ❑ Each standard statement has a scoreable element, also called elements of performance (EP)

# FSA Overview

Medical Staff      Accreditation Participation Requirements  
Environment of Care      Infection Prevention and Control  
National Patient Safety Goals      Nursing      Leadership  
                                 Medication Management  
Life Safety      Information Management      Human Resources  
Performance Improvement      Waived Testing  
                                 Provision of Care, Treatment, and Services  
Rights and Responsibilities of the Individual  
                                 Emergency Management      Transplant Safety  
                                 Record of Care, Treatment, and Services

- 18 different areas of focus
- More than 1400 elements of performance
- Requires organization wide multidisciplinary collaboration

# Summary of FSA Gains

- Robust response in every area/department to care of the COVID patient.
- ORF has helped make very successful changes to facility during COVID.
- Staff have made changes in work habits related to COVID very successfully.
- Collection of over 40 Performance Improvement projects!
- Chapter champions are familiar with the standards.
- Environment: egress is clear, and staff are familiar with fire safety.
- Staff are doing very well with the “virtual” practice tracers.

# “Opportunities” Looking Forward

- **Policies**
  - Maintain periodic review and revisions
- **Medication Reconciliation**
  - Develop electronic medical record system to upgrade current process
- **Verbal Orders**
  - Will conduct an evaluation of utilization of these orders
- **Evaluation of Interpreter services**
  - Assess quality of documentation, when interpreter services are used
- **Pain Management**
  - Develop new process for monitoring pain assessment and management across the CC
- **Emergency Management**
  - Plan update and communication to staff
- **Environment of Care**
  - Address any backlog of utility and fire safety equipment inspection, testing and maintenance and inspection documentation