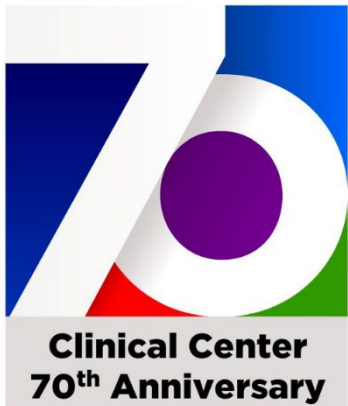


CEO Presentation to the CCRHB

October 20, 2023

**James K. Gilman, MD
NIH CC CEO**



Congratulations, Dr. Coots!

2 Recent Honors



8 August 2023: American Hospital Association Names Dr. Coots, Others to Board of Trustees

- The American Hospital Association (AHA) elected 8 new members to its Board of Trustees for 3-year terms beginning Jan. 1, 2024
 - AHA Board of Trustees: highest policymaking body of the AHA and has ultimate authority for the governance and management of its directions and finances

13 September 2023: Dr. Norvell Coots Recognized as a Top Physician Leader by Becker's Healthcare

- Dr. Coots named one of the 2023 "Physician Leaders to Know" by Becker's Healthcare
 - noteworthy recognition celebrates Dr. Coots' exceptional contributions to the healthcare industry, his commitment to patient care, and his visionary leadership
- [Becker's Healthcare](#): an authority in providing news and insights for healthcare professionals:
 - acknowledged Dr. Coots' outstanding leadership, deep medical knowledge, and unwavering dedication to enhancing patient outcomes
 - as a leading figure in healthcare administration, Dr. Coots' achievements and his impact on the medical community have earned him this prestigious recognition

(see: <https://www.beckersasc.com/beckers-is-thrilled-to-release-the-2023-edition-of-its-physician-leaders-to-know-list.html>)

Congratulations, Dr. Barbara Jordan Appointed as Chief Nurse Officer (CNO) July 2023



- **Acting Chief Nurse Officer for the past 2 years while simultaneously serving as Service Chief for Nursing Operations in the CC Nursing Department**
- **Dr. Jordan has been at the CC since 2013, when appointed as the Service Chief for Neuroscience, Behavioral Health, and Pediatrics**
- **Previously served as**
 - **Vice President of Patient Care Services /Chief Nursing Officer for the University of Pittsburgh Medical Center (UPMC) Northwest in Seneca, PA**
 - **Clinical Director of Infection Control and Regulatory Compliance at UPMC St. Margaret**
 - **Clinical Operations Director of the ICU/CCU at Duke Regional Hospital in Durham, NC**
 - **Critical care leader with many years of additional experience in various hospital settings**
- **Academic Degrees:**
 - **Doctor of Nursing Practice (DNP) from Waynesburg University in Waynesburg, PA**
 - **Master of Science in Nursing with a focus in health care systems administration from The University of North Carolina in Chapel Hill, NC**
 - **Bachelor of Science in Nursing from Duquesne University in Pittsburgh, PA**
- **Dr. Jordan's research interests are in relationship-based care and nursing leadership**

Recent CC Grand Rounds:

“Great Minds Don't Always Think Alike: Simulation's Role In Building Team Cognition”

Healthcare Simulation Week 18 – 22 September 2023



**Mary Fey PhD, RN, CHSE-A, ANEF, FAAN
Principal Faculty, Academic Nurse Consultant
Harvard Center for Medical Simulation**

CC Accomplishments with Medical Simulation:

Enhanced Simulation Center:

- Goal to identify CC resources and new location in *2019 Strategic Plan, The NIH Clinical Center at 65: (p.16)*
- **Senior Staff in Simulation – the goal for everyone is to leave 1% better**

The SRLM Takes Shape



27 September 2023

**Waterfront Properties
Not for Sale**

New CC Exhibit Honors Dr. Harvey Alter

A ceremony and reception will mark its official opening on Sept. 7



Exhibit celebrates the work of Dr. Harvey Alter, winner of the 2020 Nobel Prize for Physiology or Medicine. A physician-scientist in the CC Department of Transfusion Medicine, Alter is the 6th NIH scientist to receive a Nobel Prize.

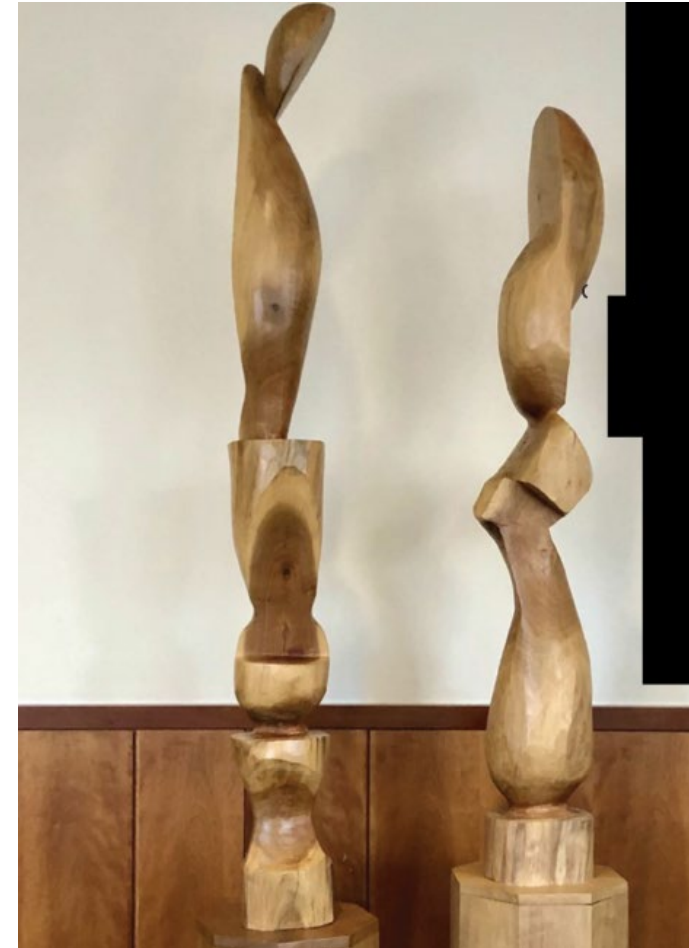
The Clinical Center Fine Art Program presents
**Dedication Event for the
Clinical Center Lionel Bernstein Sculptures**

About the sculptor, Dr. Lionel M. Bernstein:

- Gastroenterologist born in Chicago in 1923
- Extensive career in medical research & administration in Chicago and Washington, DC at the VA, the NIH, and HHS
- Inspired by the artist Henry Moore, Bernstein created his first sculpture after a trip to London with his wife Jodie in 1970
- Started sculpting at age 46, by chipping away at a 6ft high piece of oak with chisels; frustrated at the slow pace, he switched to a chainsaw
- Died March 2019 at age 95

About the Wood Sculptures:

- Approximately 68" tall
- Donated by the Bernstein Family in October 2019
- **Aim:** to promote a greater understanding of the intricate relationship between the arts and science and greatly enhance the aesthetics of our hospital environment



Sept. 27th CCND presentation by Dr. Ernest Grant, past president of the ANA

NIH National Institutes of Health
Clinical Center

**MEN
IN NURSING**
Topic: *Why Nursing?*

This hybrid webinar and panel discussion will spotlight the importance of male representation in nursing

Sponsored by:
Clinical Center Nursing DEI Council's Diversity Celebration Team, & CCND Nurse Executive Team

SEPTEMBER 27, 2023
1:30PM-3:00PM EST

HYBRID EVENT!
IN-PERSON: NIH CLINICAL CENTER FAES ROOMS 3&4*
ZOOM WEBINAR LINK: [HTTPS://BIT.LY/MENINNURSING2023](https://bit.ly/meninnursing2023)
*SMALL RECEPTION TO FOLLOW THE PROGRAM

CLINICAL CENTER NURSING DEPARTMENT PANELISTS

ERMIA S GERME, RN
Medical-Surgical Services

GREGORY PURCELL, BSN, RN, OCN, BMTCN, CRNI
Oncology/Critical-Care Services

DR. STEVE RISCH, DNP, RN, APRN, CCRN-K, CCNS
Oncology Clinical Nurse Specialist

For questions, email: CCNursingDEICouncil@cc.nih.gov

Logos for NIH and Magnet Recognition Program are visible in the top corners of the poster.

13 September 2023

Contemporary Clinical Medicine: Great Teachers

CC Grand Rounds

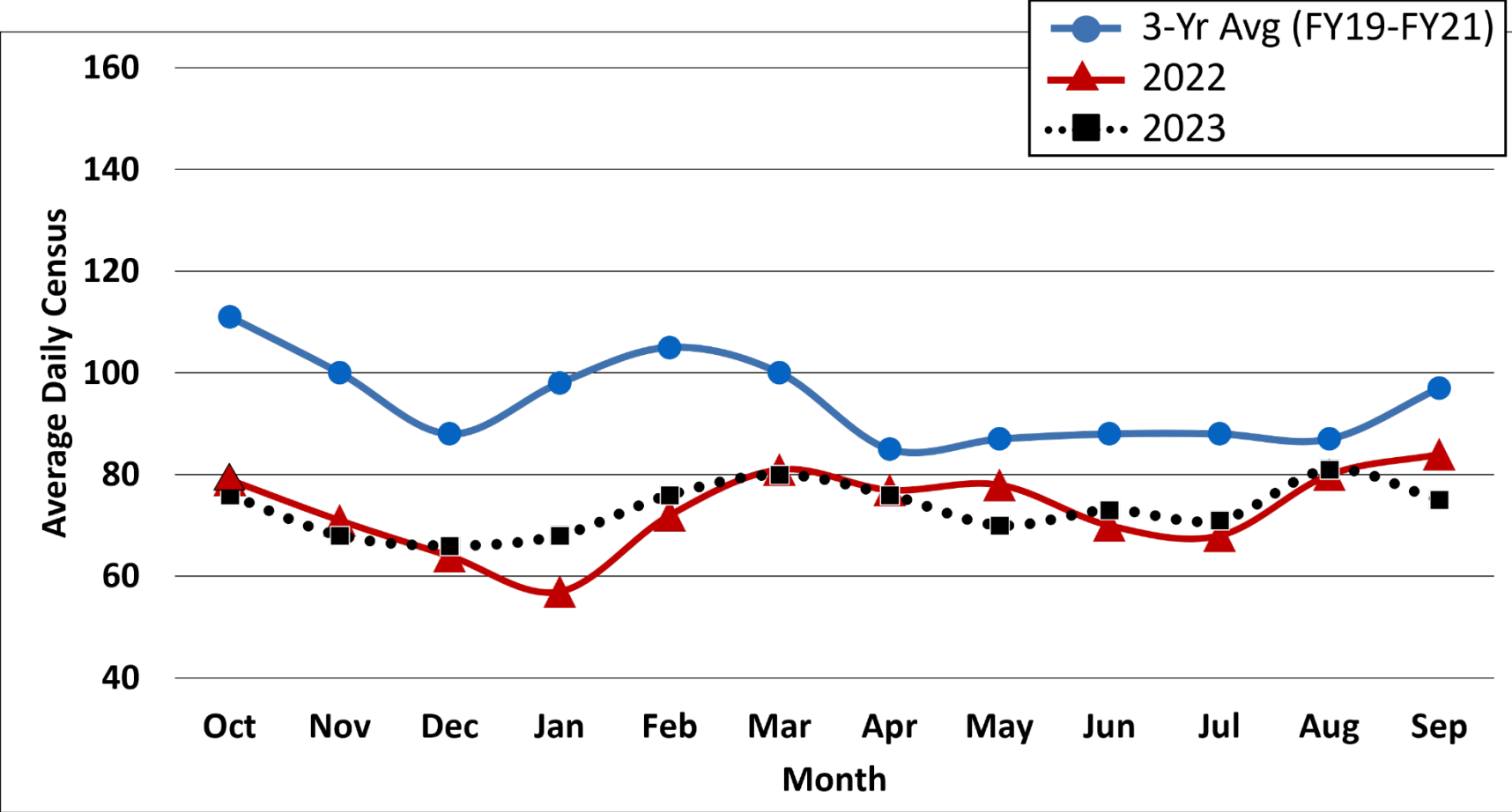
by David K. Henderson, M.D.



The image is a composite. On the left is a smaller version of the photograph of David K. Henderson, M.D. speaking at a podium. On the right is a presentation slide with a dark blue background and light blue wavy lines. At the top center of the slide is a 3D model of a coronavirus particle, showing its characteristic red and white surface. Below the model, the title is written in a green, italicized font: *The COVID-19 Pandemic – Looking Back and Looking Forward*. A thin yellow horizontal line is positioned below the title. At the bottom of the slide, the speaker's name and title are listed in white text: David K. Henderson, M.D. Senior Consultant, NIH Clinical Center.

Average Daily Census

through September 30th, 2023



ADC Stats

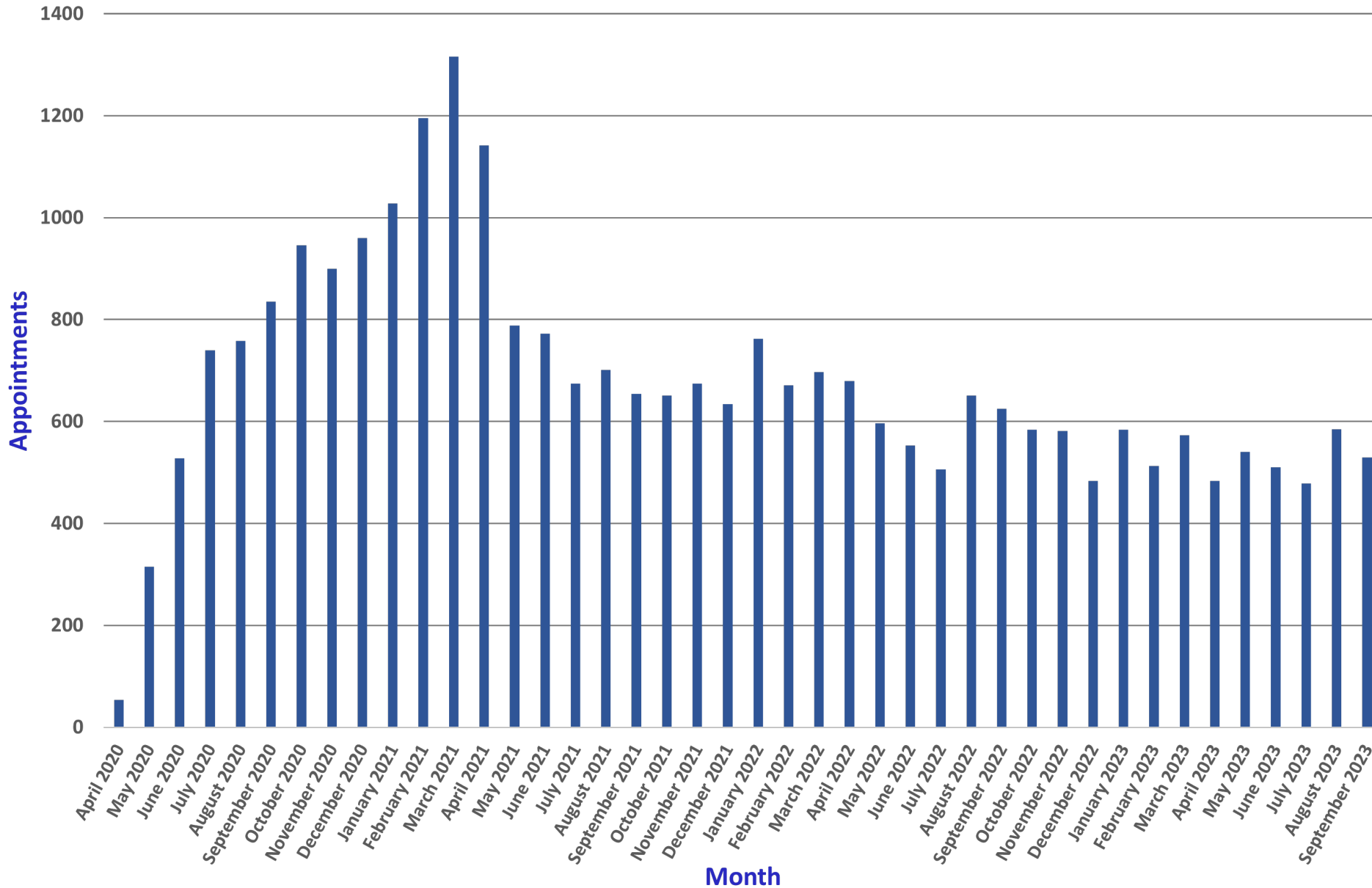
- 3-Year Average (FY 2019-2021) = 94.2
- FY 2022 Average: 72.7
- FY 2023 Average: 73.1

FY23 Year-End Patient Activity

	EOY FY2022	EOY FY2023	% Change EOY FY22 - 23
Inpatient Admissions	2,907	3,110	7%
Average Length of Stay	9.1	8.1	-11%
Inpatient Days	26,530	26,676	1%
Average Daily Census	72.7	73.1	1%
Outpatient Total Visits	75,869	81,596	8%
<i>Clinic Visits</i>	<i>60,423</i>	<i>66,571</i>	<i>10%</i>
<i>Day Hospital Visits</i>	<i>15,446</i>	<i>15,025</i>	<i>-3%</i>
New Patients	5,886	6,301	7%

Telehealth Appointments by Month

April 2020 – September 2023



Institute	Appointments
NCI	10,716
NIAID	2,825
NICHD	2,251
NIAAA	2,124
NIDDK	2,024
NHLBI	1,988
NIMH	1,859
NIAMS	1,387
NHGRI	1,074
CC	795
NINDS	594
NIDCR	476
NINR	126
NIHHS	78
NCCIH	67
NEI	60
NIDCD	4
Grand Total	28,448

DEIA Updates

- **REEP- Racial Ethnic Equity Plan- (REEP) progress assessment and FY 23-24 updates Submitted 9/23**
 - **New initiative #7- DEIA Programs: Forums, Education, Peer Circles**
 - **CCND Hiring and Interview Policy initiated**
- **DEIA Education- REI Groundwater Training 9/23**
- **CC DEIA Advisory Committee (CCDEIAAC)**
 - **Accessibility education, DEIA Awards**

National Commemorations

- **National Hispanic Heritage**
- **National Disability Employment Awareness**
- **Native**

Recent DEIA Forums

Ableism: Acknowledging it & How to Become Anti Ableist:
July 17, 2023

[NIH VideoCast - Ableism — Acknowledging It & How to Become Anti-Ableist](#)

Discover the Beauty of Spanish: September 21, 2023

[Discover the Beauty of Spanish: Introduction to the Spanish Language](#)

Men in Nursing: September 27, 2023

[Men in Nursing Forum recording](#)

CC Diversity, Equity, Inclusion, and Accessibility Committee p

Ableism: Acknowledging it & How to Become Anti-Ableist

DISABILITY PRIDE MONTH EVENT
Monday, July 17 | 11:00 am



David Rice
Branch Director,
Special Emphasis Programs
NIH Office of Equity,
Diversity, and Inclusion



Lipsett Am
and live



go.nih.gov



**The Clinical Center's
Diversity, Equity, Inclusion &
Accessibility Advisory Committee
presents:**

Discover the Beauty of Spanish

Thurs, Sept. 21 | 1 - 2 pm

Zoom link



Rosa Garay López, CMI-Spanish
MA Translation

Individuals with disabilities who need reasonable accommodation to participate
in this event should contact CC DEIA Programs at CCDEIAPrograms@cc.nih.gov


NIH National Institutes of Health
Clinical Center

MEN IN NURSING

Topic: *Why Nursing?*

This hybrid webinar and panel discussion will spotlight the importance of male representation in nursing

Sponsored by:
Clinical Center Nursing DEI Council's
Diversity Celebration Team, B
CCHD Nurse Executive Team




KEYNOTE SPEAKER
DR. ERNEST J. GRANT, PH.D., RN, FAAN
Immediate Past President of the
American Nurses Association (ANA)
First Man to be elected as ANA President
Named Nursing's Most Influential's 100 Most
Influential People in Healthcare for 2022


SEPTEMBER 27, 2023
1:30PM - 3:00PM EST

HYBRID EVENT!
IN-PERSON: NIH CLINICAL CENTER FAES ROOMS 384*
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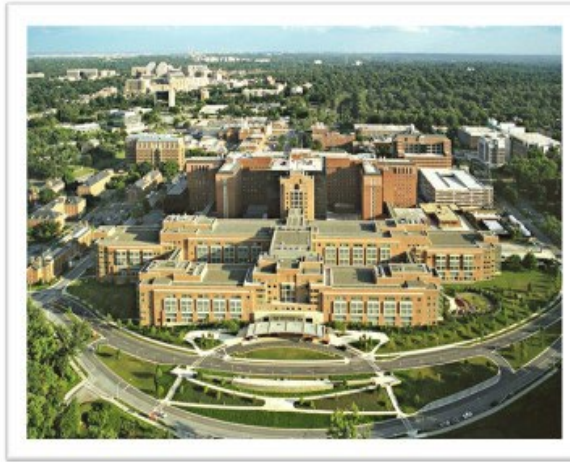
For questions, email: CCNursingDEICouncil@cc.nih.gov



Health Disparities

Clinical Center Health Disparities Workgroups recent focus:

- **Metrics**
- **Data Collection**
- **Health Disparities Education (GMEC/CLER)**



CLINICAL AND SAFETY PERFORMANCE METRICS

Executive Dashboard

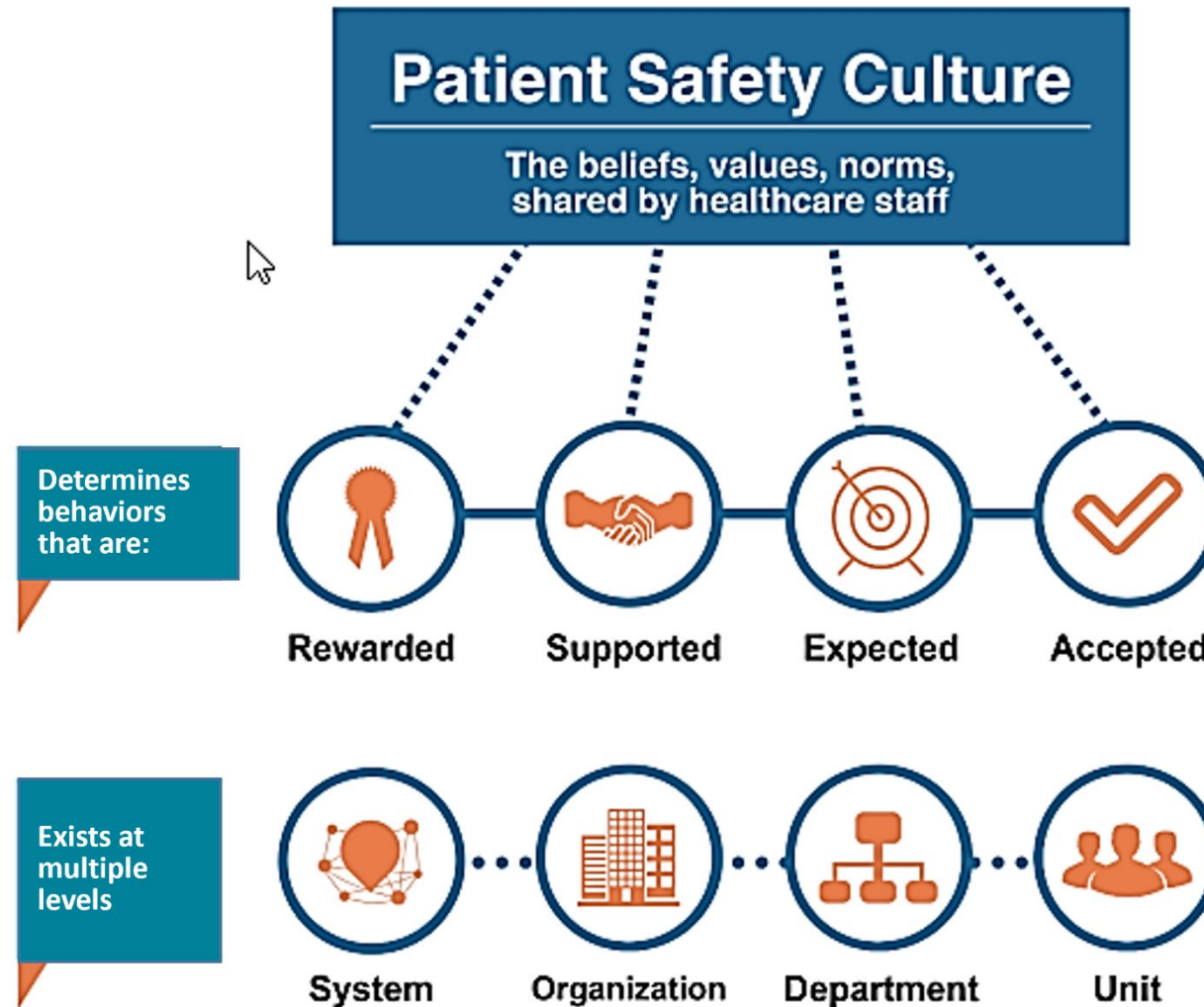
**NIH Clinical Center
October 2023**

- **CC Quarterly report provided to CCRHB members prior to every meeting**
- **Post meeting, report posted on CC website for public viewing**

Any questions/comments for Dr. Lang?



Hospital Survey on Patient Safety Culture (SOPS)





Surveys on Patient Safety Culture™



- From AHRQ
- Administered at CC in 2017 and 2020
- Multiple choice and scale questions
- Free text comments - we read every one!

- Plan for 2023: September/October 2023 for 4 weeks
- Online survey
- Emailed link with weekly reminders

SOPS Hospital Survey Topics

- Teamwork
- Staffing and Work Pace
- Organizational Learning-Continuous Improvement
- Response to Error
- Supervisor, Manager, or Clinical Leader Support for Patient Safety
- Communication About Error
- Communication Openness
- Reporting Patient Safety Events
- Hospital Management Support for Patient Safety
- Handoffs and Information Exchange
- Patient Safety Rating

Hospital Workplace Safety Supplemental Set

- Protection From Workplace Hazards
- Moving, Transferring, or Lifting Patients
- Addressing Workplace Aggression From Patients or Visitors
- Workplace Aggression Policies, Procedures, and Training
- Addressing Verbal Aggression From Providers or Staff
- Supervisor, Manager, or Clinical Leader Support for Workplace Safety
- Hospital Management Support for Workplace Safety
- Workplace Safety and Reporting
- Work Stress/Burnout
- Overall Rating on Workplace Safety for Providers and Staff

2024 Budget

- **Austere year – hold the gains**
- **No new bright shiny objects**
- **Adjust to priorities of the new NIH leadership**
- **Budget impacting projects – nursing workload management & determine total cost of operating the Clinical Center. Out-patient pharmacy medications**
- **Through first step of approval**

**Twenty-fifth Meeting of the Clinical Center Research Hospital Board
National Institutes of Health (NIH)**

Location: Building 31, C Wing, Floor 6, Rooms A & B

AGENDA

Friday, October 20, 2023

OPEN SESSION

9:00 AM	Welcome & Board Chair's Overview <ul style="list-style-type: none">➤ Norvell V. Coots, MD, <i>President and CEO, Holy Cross Health and Chair, NIH Clinical Center (CC) Research Hospital Board</i>
9:10 AM	NIH Director's Remarks <ul style="list-style-type: none">➤ Lawrence A. Tabak, DDS, PhD, <i>Acting Director, NIH</i>
9:30 AM	NIH CC CEO Update <ul style="list-style-type: none">➤ James K. Gilman, MD, <i>Chief Executive Officer, NIH Clinical Center</i>
10:00 AM	Camp Fantastic and the NIH Clinical Center <ul style="list-style-type: none">➤ John F. Shern, MD, <i>Lasker Clinical Research Scholar, National Cancer Institute, Pediatric Oncology Branch</i>
10:30 AM	Magnet Journey Update <ul style="list-style-type: none">➤ Dr. Barbara A. Jordan, DNP, RN, NEA-BC, <i>Chief Nurse Officer, NIH Clinical Center</i>
10:45 AM	Discussion/Break
10:55 AM	New Clinical Center Electronic Health Record – Status and Way Ahead <ul style="list-style-type: none">➤ Jon McKeeby, DSc., MBA, <i>Chief Information Officer, NIH Clinical Center</i>
11:35 AM	NIH Clinical Center Wellness Program <ul style="list-style-type: none">➤ John M. Pollack, MDiv, BCC, <i>Chief, NIH CC Spiritual Care Department</i>➤ Ann Berger, MSN, MD, <i>Chief, NIH CC Pain & Palliative Care Service</i>
12:05 PM	Center for Alzheimer's and Related Dementias (CARD) <ul style="list-style-type: none">➤ Andrew B. Singleton, PhD, <i>Director, Center for Alzheimer's & Related Dementias (CARD), National Institute on Aging</i>
12:50 PM	Discussion/Closing Remarks
1:00 PM	Adjournment

Congratulations to 1 of Today's CCRHB Speakers!

Andrew B. Singleton, Ph.D.

**NIH Distinguished Investigator, Center for Alzheimer's and Related Dementias, NIA
2024 Breakthrough Prize in Life Sciences**

Breakthrough Prize:

- Founded 2013 by group including Google co-founder Sergey Brin, Facebook CEO Mark Zuckerberg, and 23andMe CEO Anne Wojcicki
- Commonly considered to be Silicon Valley's answer to the Nobel Prize and popularly known as the "Oscars of Science"
- Slate of laureates include 11 winners of the Breakthrough Prizes in Life Sciences (8), Fundamental Physics (2), and Mathematics (1), will share five \$3 million prizes between them and will be celebrated next April 13th at the 10th annual Breakthrough Prize ceremony, held in Los Angeles

Breakthrough Prize in Life Sciences acknowledges *"transformative advances toward understanding living systems and extending human life."*

• 2024 Winners include:

- **Andrew Singleton**, National Institute on Aging, NIH
- **Ellen Sidransky**, National Human Genome Research Institute, NIH
- **Thomas Gasser**, Hertie Institute for Clinical Brain Research, University of Tübingen and German Center for Neurodegenerative Diseases

For identifying GBA1 and LRRK2 as risk genes for Parkinson's disease, implicating autophagy and lysosomal biology as critical contributors to the pathogenesis of the disease

Source: <https://breakthroughprize.org/News/83>

